User Manual
For
FI Gateway KO
Services
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Customer Creation -> Menu:

The screenshot shows the customer creation menu.

Customer creation
Customer Creation -> Customer Details:

This screen is used to create a new customer. Fill in the details and click submit to proceed.

**Actions:** Update
Wait Screen:

After clicking on the submit button of the UID customer creation page, this screen will appear showing the message “please wait till the capturing process initializes...”
Initializing device (fingerprint capture):

An alert box will appear showing the message “initializing device”. Click on ok to continue.
Finger Print Capturing Process:

*Click on capture to activate the device. When the device gets activated, put and press the selected finger on the device to get the finger prints.*

Finger print capturing process
**Finger Print Capturing Confirmation:**

There would be a “success” status against the selected finger thus informing that the finger print of that particular finger is captured. Click on continue to move ahead with the same process again.

Finger print capturing confirmation
Finger Print Capturing Confirmation:

Another success page of the same kind as mentioned before. Click on continue to proceed.
Finger Print Capturing Confirmation:

This page would be viewed after the finger prints of all the three fingers are captured. Click on continue to move ahead to the finger print preference page.
Finger Print Capturing Confirmation:

Select the fingers according to their preference. Click on continue to complete the process.
Finger Print Capture Success Screen:

An alert box will appear showing the message that all the finger prints have been captured successfully. Click on ok to continue.
Customer Details:

To continue with the rest of the customer creation process, fill in the details properly in the form that would appear as shown. After filling this up click on the other tab “Nominee details” to continue

Customer details
Nominee Details:

After clicking on the tab “nominee details” the below shown page will appear. Fill in the details and click on submit. This is meant to provide all necessary details of a nominee.

Nominee details
Other Details: ATM details
Photo Upload post Customer Creation:

A message would be viewable showing “Customer created successfully”. A photo upload option will appear. Click on browse to add the photo to be uploaded. Click on submit.

Customer creation
Customer Reference Card Details:

Reference Number: 1000498937
First Name: F
Last Name: L
Address: DFY
City: BADVEL
Date Of Birth: 1981-10-10
Father/Spouse Name: JHGKD
Gender: F
Identification Number: FD4
Identification Type: Driving license with same address
Mobile Number: 09876543621
Mother Name: FDH
Phone Number: 098765432125
PinCode: 456255
VTC Code: 0100900040002727
Account Opening charges is Rs:
Account Opening Charges:

After the above process is completed, user will be directed to this page showing the account opening charges. Click on confirm to proceed.

Account opening charges
Customer Creation -> Continue Customer Creation:

After clicking on the tab “continue customer creation” the below shown page will appear. Fill in the details and click on submit. This is meant to provide all remaining links for customer creation for that particular reference number.

**Actions:** Creation
Customer Creation -> Print Account Opening Form:

After clicking on the tab “print account opening form” the below shown page will appear. Fill in the details and click on query. This is meant to provide account opening form of a customer.

**Actions:** fetch

After fill reference number this page will appear:
STATE BANK OF INDIA
ACCOUNT OPENING FORM FOR SBI TINY SAVINGS ACCOUNT
(UNDER BC MODEL)
BC/ CSP NO : 1000 / 10004989

Date : 2013-10-08

<table>
<thead>
<tr>
<th>LINK BRANCH(NM AND CODE NO)</th>
<th>CPPC, ALLAHABAD (4234)</th>
</tr>
</thead>
<tbody>
<tr>
<td>CIF NO</td>
<td></td>
</tr>
<tr>
<td>ACCOUNT NO</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Name in Full</th>
<th>F L</th>
</tr>
</thead>
<tbody>
<tr>
<td>Father's Name</td>
<td>JHKX</td>
</tr>
<tr>
<td>Marital Status</td>
<td>Single</td>
</tr>
<tr>
<td>Name Of Spouse</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Name Of Householder</th>
<th>Single</th>
</tr>
</thead>
<tbody>
<tr>
<td>Village</td>
<td></td>
</tr>
<tr>
<td>Block</td>
<td></td>
</tr>
<tr>
<td>P. Code</td>
<td></td>
</tr>
<tr>
<td>State</td>
<td></td>
</tr>
<tr>
<td>Date Of Birth</td>
<td>06/10/1961</td>
</tr>
<tr>
<td>Address/PO Number</td>
<td></td>
</tr>
<tr>
<td>FATHER'S ADDRESS</td>
<td></td>
</tr>
<tr>
<td>PAN No.</td>
<td></td>
</tr>
<tr>
<td>F. Name</td>
<td></td>
</tr>
<tr>
<td>N. Of Dependants</td>
<td></td>
</tr>
<tr>
<td>Details Of Assets</td>
<td></td>
</tr>
</tbody>
</table>

Transaction Limit:
The account will be held as a normal account, governed by the norms and conditions applicable to such accounts.

Declaration:
I hereby apply for opening an SBI Tiny SB account. I declare that the information provided by me in the application is true and correct. I am aware that the balance maintained in the account at any point of time will not exceed Rs. 1000/- or as provided for time to time by SBI. I am also aware that the account is operated by self only. I understand that if the account is operated by a relative, including other family members or other persons, the account will be held as a normal account, governed by the norms and conditions applicable to such accounts.

I have read the terms and conditions applicable to such accounts.
Form of declaration to be filled by a person who has agricultural income and is not in respect of any other income chargeable to Income Tax in respect of transactions specified in clause (a) to (c) of sub-rule (1) of rule 14A.

1. Full name and address of declarant: ____________________________
2. Particular of transaction: Opening a________ Account(s)
3. Details of documents being produced in support of address: Yes/No

I hereby declare that my source of income is agriculture and I am not required to pay income tax on any other income if any.

Signature of declarant: ____________________________ Place: ____________

[Form is to be signed by the declarant and verified by an officer of the bank.]
Customer Creation -> SHG Creation:

After clicking on SHG Creation the page, To continue with the rest of the shg group creation process, fill in the details properly in the form that would appear as shown. After filling this up click on the submit to continue.

Actions: Create
After that customer should enter the two or three reference number for signatories and then click on submit button for completing the shg group creation.
Passbook issue-> ID card generation:

After clicking on the tab “ID card Generation” the below shown page will appear. Fill in the details and click on query. This is meant to provide passbook or id card of a customer.

**Actions:** Generate

After click on submit button id card page will appear.
Customer Creation -> Re-upload Customer Photo:

This is for uploading photo against the records which doesn’t have one. Enter the reference number and click on submit.

Actions: Update
Re upload customer photo

**Customer Login ->**

For Customer login customer should enter cif number and then click on submit button.

After that page redirected to the account summary page:
Here user should select the one service from:
1. Deposit
2. Withdraw
3. Balance Enquiry
4. Add Beneficiary
5. Fund Transfer
6. Delete beneficiary
7. Mini Statement
8. STDR account open
Customer Login -> Transactions -> Deposit:

Denomination screen for cash deposit
Including commission plan
Verification Page: before confirmation of deposit or any other transaction user should verify with Finger print capture again and it verify with the database.
Customer Login -> Transactions -> Withdraw:

when user select withdraw this page will appear
withdrawal Receipt:

<table>
<thead>
<tr>
<th>Denomination Out</th>
<th>Denomination In</th>
</tr>
</thead>
<tbody>
<tr>
<td>1000 K</td>
<td>1000 K</td>
</tr>
<tr>
<td>500 K</td>
<td>500 K</td>
</tr>
<tr>
<td>200 K</td>
<td>200 K</td>
</tr>
<tr>
<td>100 K</td>
<td>100 K</td>
</tr>
<tr>
<td>50 K</td>
<td>50 K</td>
</tr>
<tr>
<td>20 K</td>
<td>20 K</td>
</tr>
<tr>
<td>10 K</td>
<td>10 K</td>
</tr>
<tr>
<td>5 K</td>
<td>5 K</td>
</tr>
<tr>
<td>2 K</td>
<td>2 K</td>
</tr>
<tr>
<td>1 K</td>
<td>1 K</td>
</tr>
<tr>
<td>Coins</td>
<td></td>
</tr>
</tbody>
</table>

Amount (INR) | Total Amount (INR)
---------------|--------------------

SBI - KIOSK BANKING
WITHDRAWAL RECEIPT

Service Name: WITHDRAWAL
Customer Name: Mrs. FIRST MIDDLE LAST
Account Name: SBI
To Account Number: 30001330751
From Account Number: 3000150624
Transaction Amount (Principal Amount): Rs. 112.0
Charges: Rs. 10.0
Date: 09/26/2013
Time: 21:13:39
System Trace Audit number: 3823
Retrieval Reference Number: 41046
Balance: Rs. 3072.80 CR
KID: 14470800
Device Identifier: 800006.01

Signature Of Agent: Signature Of Customer:

Confirmation Page:
Customer Login -> Transactions -> Balance enquiry:

When user select Balance enquiry this page will appear
Customer Login -> Transactions -> Add Beneficiary:

when user select Add Beneficiary this page will appear
Customer Number: 85002005867  Name: Mrs. FIRST MIDDLE LAST
Customer Number: 85002005867  Customer Not Linked to Any Group

Account Summary

<table>
<thead>
<tr>
<th>Select</th>
<th>Account Number</th>
<th>Account Type</th>
</tr>
</thead>
<tbody>
<tr>
<td>✔️</td>
<td>30001506024</td>
<td>SB</td>
</tr>
</tbody>
</table>

STDR Account Summary

<table>
<thead>
<tr>
<th>Select</th>
<th>Account Number</th>
<th>Account Type</th>
</tr>
</thead>
<tbody>
<tr>
<td>✔️</td>
<td>30001509900</td>
<td>STD</td>
</tr>
<tr>
<td>✔️</td>
<td>30001509911</td>
<td>STD</td>
</tr>
<tr>
<td>✔️</td>
<td>30001510144</td>
<td>STD</td>
</tr>
<tr>
<td>✔️</td>
<td>30001510213</td>
<td>STD</td>
</tr>
</tbody>
</table>

Select a Service: Add Beneficiary

Submit

Add Beneficiary

CIF/Account Number*: 30001510209
Nick Name*: [Input]

Submit  Back
Customer Login -> Transactions -> Fund Transfer:
Customer Login -> Transactions -> Delete Beneficiary:
Beneficiary deleted successfully

Delete Beneficiary

Back
Customer Login -> Transactions -> Mini Statement:

when user select mini statement this page will appear
Customer Login -> Transactions -> STDR account open:

when user select STDR account open this page will appear